

Performance Evaluation of Public Libraries regarding Central Library Tirunelveli Tamil Nadu

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ABSTRACT

The focus of the present study is to analyse the performance of a public library in Tirunelveli. To analyse the performance of the library, the researcher analyses the number of members enrolled in the library, infrastructures and staff service of the library has been taken as a factor and how they impact the users' opinion about the Library. For collecting the primary data from the customers, the researcher sent the questionnaire in form of a google link to 200 users and received 184 forms fully completed in all respects.

KEYWORDS: *Performance Evaluation, Public Libraries, Users opinion, Tirunelveli.*
